

How to Download Your SSL Certificate & Intermediates?


To download your Certificate and any Intermediates you may need can be found in the **Download Certificate** tab under the certificates Order Details.

Note: In conjunction with downloading your certificate from the SSL Partner Center your web server certificate will typically be within the body or attached to your Orders Issuance email.

To get to the Download Certificate tab you will have to look up the details of your certificate order. You can do this by either of the following.

- On the main page under Recent Orders you can click on the magnifying icon to pull up the orders details.

Welcome to the Acmetek SSL Partner Center!


XXXXXXXXXXXX

36

All Order

34

Completed Order






2

Pending Order








0

Cancelled Order

Recent Orders







Order Id	Ordered	Product	Common Name	Status	
2458395	08/17/2017	True BusinessID EV	santest.com	COMPLETE	
2501219	10/17/2017	Secure Site	www.ssldesktop.com	COMPLETE	
2502164	10/18/2017	Secure Site	www.ssldesktop.com	COMPLETE	
2536177	12/07/2017	Secure Site	www.ssldesktop.com	COMPLETE	
2558382	01/15/2018	Secure Site EV	testing.acmetek.com	Waiting for Certificate Generation/Vetting	

Filter Orders By Status Completed

Order Id	Ordered	Product	Common Name	Expire(s)	
2536177	12/06/2017	Secure Site	www.ssldesktop.com		
2502164	10/17/2017	Secure Site	www.ssldesktop.com	10/24/2017	
2501219	10/16/2017	Secure Site	www.ssldesktop.com	10/23/2017	
2458395	08/16/2017	True BusinessID EV	santest.com	09/03/2017	
2457556	08/14/2017	QuickSSL Premium	regulartestacmetek.com		
2457551	08/14/2017	Secure Site	santest.com		
2442762	07/23/2017	RapidSSL	test.acmetek.com		
2442761	07/23/2017	Secure Site	test.acmetek.com		

Resources

[SSL Support Desk](#)

How to Enroll For Your Certificate Order	
CSR Generation Instructions	
SSL Installation Instructions	
Intermediate Certificates	
SSL Tools & Troubleshooting	
Backup/Export (How to move) an SSL certificate	

- After performing a search of your order under Reports/Search click on the order number to your certificate.

Search Results							
OrderID	Ordered	Product	Domain Name	No of SANs	SANs	Status	Expire(s)
1961308	04/19/2015	Anti-Malware Scan	www.ackd.com	1	www.ackd.c..	COMPLETE	04/19/2017
2003756	06/17/2015	True BusinessID	testcsr.com	1	vanisoft.c..	COMPLETE	06/17/2019
2003762	06/17/2015	Secure Site	testcsr.com	1	balutech.c..	CANCELLED	06/17/2019
2004501	06/18/2015	Secure Site	testcsr.com	1	balusoft.c..	COMPLETE	06/18/2019
2004570	06/18/2015	Secure Site	testcsr.com	1	balusoftso..	COMPLETE	06/18/2019
2004666	06/18/2015	Secure Site	testcsr.com	1	baluitsols..	COMPLETE	06/18/2019
2004668	06/18/2015	Secure Site	testcsr.com	1	balusofte..	COMPLETE	06/18/2019
2004700	06/18/2015	True BusinessID Wildcard	*.wildcardtest.com	0		COMPLETE	06/18/2019
2004704	06/18/2015	True BusinessID Wildcard	*.wildcardtest.com	0		COMPLETE	06/18/2019
2004705	06/18/2015	True BusinessID Wildcard	*.wildcardtest.com	0		COMPLETE	06/18/2019

Showing 1 to 10 of 252 entries

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Downloading your Certificate:

Note: You will Never receive a Private key from the SSL Partner Center or any Certificate Authority. Acmetek and All Certificate Authorities will only provide you with your SSL Certificate (public Key) and any Intermediate CA certificates. Private keys are left on the system or application where the CSR for the certificate was originally created.

1. Once you have the details of your order up click on the **Download Certificate** tab.

The screenshot displays the 'Order Details' page with a blue header. Below the header, there is a table with the following information:

Order Number :	2679003
Product Name	Symantec - Secure Site EV
Common Name	www.acmetek.com

Below the table, there are four tabs: 'CERTIFICATE INFO', 'CONTACT DETAILS', 'CERTIFICATE OPTIONS', and 'DOWNLOAD CERTIFICATE'. The 'DOWNLOAD CERTIFICATE' tab is highlighted with a red border.

Under the 'DOWNLOAD CERTIFICATE' tab, there is a 'File Type:*' dropdown menu set to 'X509 Format(.cer, .crt, .pem)' and a download icon. Below this, there is a section titled 'Individual Certificate Files' with three columns: 'Certificate', 'Intermediate Certificate', and 'Root Certificate'. Each column has a 'Download' link and a text area containing certificate data.

```
-----BEGIN CERTIFICATE-----
MIIFVjCCBD6gAwIBAgIQDZpCxiJ5EZAzkv//9D9xSjAN
BgkqhkiG9w0BAQsFADA3
MQswCQYDVQQGEwJVUzERMA8GA1UEChMIT0VNI
FRlc3QxFTATBgNVBAMTDE9FTSBU
ZXN0IFJQTAEFw0xODAwMDAwMDAwMDAwMDAwMD
A4Mjg4MjAwMDAwMDAwMDAwMDAwMDAwMDAwMD
VQOPDBRQcmI2YXRlIE9yZ2FuaXphdGlvbWJETMBE
GECysGAQQBglc8AgEDEwJVUzEh
MBkGCysGAQQBgjc8AgECEwPzXcgSmVyc2V5MR
-----BEGIN CERTIFICATE-----
MIIEdjCCA16gAwIBAgIQBRv2m45Jwc5ruQGtjjawGzA
NBgkqhkiG9w0BAQsFADA4
MQswCQYDVQQGEwJVUzERMA8GA1UEChMIT0VNI
FRlc3QxFTATBgNVBAMTDE9FTSBU
ZXN0IFJvb3QwHhcNMTCxMDI3MTYzNjA2WheNMjcxM
DI3MTYzNjA2WjA3MQswCQYD
VQOGEwJVUzERMA8GA1UEChMIT0VNI FRlc3QxFTA
TBgNVBAMTDE9FTSBUZXN0IFJv
QTCCAStwDQYJKoZIhvcNAQEBBQADggEPADCCAAQ
-----BEGIN CERTIFICATE-----
MIIDOTCCAIgAwIBAgIQBM9V3eICN+ldNniGh6LrTA
NBgkqhkiG9w0BAQsFADA4
MQswCQYDVQQGEwJVUzERMA8GA1UEChMIT0VNI
FRlc3QxFTATBgNVBAMTDE9FTSBU
ZXN0IFJvb3QwHhcNMTCxMDI3MTYzNjA2WheNMzcxM
DI1MTczMjA4WjA4MQswCQYD
VQOGEwJVUzERMA8GA1UEChMIT0VNI FRlc3QxFTA
UBgNVBAMTDE9FTSBUZXN0IFJv
b3QwggEiMA0GCsGSIb3DQEBAQUAA4IBDwAwggE
```

2. In this tab you have the following downloading option formats:
The format you require will depend on the server system you generate the CSR from.
Should you need installation instructions visit [SSL Support Desk - SSL Installation](#)
 - Under File type you can download either format of your SSL Certificate:
 - i. **x509 Format (.cer, .crt, .pem):**
This format is for Other or Apache type systems that use separate certificate files. You will also have to download the Intermediate Certificate(s) if you use this format type.
 - ii. **PKCS7 Format (.p7b):**
This format type is typically used for Windows/Microsoft or Jboss/Tomcat/Java type systems. You will not need to download any extra Intermediate Certificate(s) with this format type as the Intermediate

are already embedded within the code.

The screenshot shows a web interface for certificate management. At the top, there are four tabs: 'CERTIFICATE INFO', 'CONTACT DETAILS', 'CERTIFICATE OPTIONS', and 'DOWNLOAD CERTIFICATE'. Below the tabs, there is a 'File Type:' dropdown menu set to 'X509 Format(.cer, .crt, .pem)'. To the right of the dropdown is a download icon. Below this, the 'Individual Certificate Files' section is displayed. It contains three columns: 'Certificate', 'Intermediate Certificate', and 'Root Certificate'. Each column has a 'Download' button and a text area containing certificate data. The 'Certificate' column shows a certificate with a 'Download' button. The 'Intermediate Certificate' column shows an intermediate certificate with a 'Download' button. The 'Root Certificate' column shows a root certificate with a 'Download' button.

- Under Individual Certificate Files, you will have the option for the copy and paste (Windows Ctrl+c and Ctrl+v) (Mac Command+c and Command+v) method of installation or you can click **Download** to directly download the file to your Downloads folder.
 - i. **Certificate:**

This is your SSL Certificate. If downloaded this will be named as *Certificate.pem*. You can rename this file into whatever file name extension your server system requires for installation i.e. .cer, .crt
 - ii. **Intermediate Certificate:**

This Intermediate certificate, also known as a chain or trust ca certificate is responsible for adding the trust of your SSL certificate to all the different internet web browsers in the world. Although not necessary to perform encryption without the installation of this file you may experience mistrust on some browsers. If downloaded this will be named as *Intermediate_Certificate.pem* You can rename this file into whatever file name extension your server system requires for installation i.e. .cer, .crt
 - iii. **Root Certificate:**

Root certificates are the anchor of all trust for SSL trust. They are typically preinstalled on browsers and server applications. If your server system or application still requires a root certificate you can download it here. If downloaded this will be named as *Rott_Certificate.pem*. You can rename this file into whatever file name extension your server system requires for

installation i.e. .cer, .crt

Certificate	Download	Intermediate Certificate	Download	Root Certificate	Download
-----BEGIN CERTIFICATE----- MIIFgjCCBGqgAwIBAgIQDT0AD3RNk38hIBQ+OIH7Y DANBgkqhkiG9w0BAQsFADA3 MQswCQYDVQQGEwJVUzERMA8GA1UEChMIT0V NIFRlc3QxFTATBgNVBAMTDE9FTSBU ZXN0IFJQTAEFw0xODA5MDQwMDAwMDBaFw0xO TA5MDQxMjAwMDBaMIH1MR0wGwYD VQwPDBRQomlZYXRlE9yZ2FuaXphdGlvbG9ETMBEG CysGAQQBglc8AgEDEwJVUzEb MBkGCysGAQQBglc8AgECEwpOZXogSmVyc2V5MR		-----BEGIN CERTIFICATE----- MIIEjCCA16gAwIBAgIQBRV2m45Jwc5ruQGtjGz ANBgkqhkiG9w0BAQsFADA4 MQswCQYDVQQGEwJVUzERMA8GA1UEChMIT0V NIFRlc3QxFTATBgNVBAMTDE9FTSBU ZXN0IFJvb3QwHhcNMToxMDI3MTYzNjA2WheNMjcx MDI3MTYzNjA2WjA3MQswCQYD VQwGEwJVUzERMA8GA1UEChMIT0VNIHFRlc3QxFT ATBgNVBAMTDE9FTSBUZXN0IFJT QTCASlwDQYJKoZIhvcNAQEBBQADggEPADCCA		-----BEGIN CERTIFICATE----- MIIDOTCCAIgGwIBAgIQBM9Vy3eICNhdNniGh8LrT ANBgkqhkiG9w0BAQsFADA4 MQswCQYDVQQGEwJVUzERMA8GA1UEChMIT0V NIFRlc3QxFTATBgNVBAMTDE9FTSBU ZXN0IFJvb3QwHhcNMToxMDI3MTYzNjA2WheNMzcx MDI3MTYzNjA2WjA4MQswCQYD VQwGEwJVUzERMA8GA1UEChMIT0VNIHFRlc3QxFT AUBgNVBAMTDE9FTSBUZXN0IFJv b3QwggEIMA0GCsGSIb3DQEBAQUAA4IBDwAwgg	

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For installation instructions on how to install your SSL Certificate visit the [SSL Support Desk](#).

If you have any questions, please feel free to contact us.

Our SSL Solution specialists can evaluate your website, email servers, internal servers and tell you how to effectively manage SSL needs.

Within your SSL Partner Center Dashboard, click **Support > Submit a Ticket**.